RETURNS FORM

You can return an item within 14 days of purchase for a full refund. Faulty items can be returned for up to 6 months after the purchase date. If the item is damaged, or it is the wrong item, your return postage will be included in the refund. Contact me using the Contact Form on JoSara.co.uk if you are returning an item, so I know it's on it's way, and you can include a copy of the downloadable Returns Form in with the item. I cannot refund any original delivery fees, unless the item is damaged, or is the wrong item. If the item is damaged I can arrange for a replacement, or refund without the need for the item to be returned, again contact me using the Contact Form to let me know your item is damaged. All refunds will be made via PayPal (to the method of payment used, if you used Paypal without an account). Please obtain a proof of postage if returning an item.

Return Address –

JoSara

153 Wold Road

Hull HU5 5NL

Customer Name -

Reason for return –

Signed \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_